

# COMPLIMENTARY UPGRADE

All **Mastercard**<sup>®</sup> cardholders based in Middle East and Africa are eligible for a free upgrade.



## TERMS AND CONDITIONS

**Validity period:** This coupon is only valid for rentals taking place until 31st December 2026.

**Validity Area:** Europe, Middle East, Africa, Asia, US, Canada, Australia and New Zealand.

The complimentary upgrade only applies if you book using this website [www.avisworld.com/mastercardmea](http://www.avisworld.com/mastercardmea) and you pay using your Mastercard at the point of booking or collection of the vehicle.

**Entitlement:** This coupon entitles the bearer to a one-time upgrade to one car group higher than the car group reserved. The upgrade offer is applicable to a minimum rental length of 1 day and a maximum rental length of 28 days. Upgrade groups can vary at each location.

**Conditions of Use:** An advance reservation is required. Upgrades are subject to availability at the time of rental. Offer is only valid for a Mastercard customer only. Your Mastercard and coupon must be shown at time of rental; only one coupon per rental permitted.

May not be available during certain periods in certain countries. If reservation is for a car with manual transmission upgrade will be to a manual vehicle; if reservation is for a car with automatic transmission, upgrade will be to an automatic vehicle. Taxes, local government surcharges and optional items, such as insurances, additional driver fee and fuel service, are extra. This coupon is not transferable and not refundable. Renter must meet Avis age, driver and credit requirements.

For USA & Canada, available upgrades for car groups C to D; D to E; E to G. For Australia & New Zealand, available upgrade for car groups C to D; D to E. For Rest of the World, available upgrade for car groups A to B; B to C; C to D; D to E; E to F; F to G.

### Information for Avis internal use:

#### Rental Sales Agreement instructions

Automated and manual locations

- Assign vehicle one group higher than group reserved.
- Coupon Number UEEA001
- Charge for vehicle group reserved.
- Complete rental details on certificate.
- Attach certificate to copy 1 of RA and submit to country HQ.

#### Country HQ handling instructions:

- Submit coupon to country Marketing Department.
- Renting country must absorb the cost of this promotion.
- Charge backs are not permitted.
- Complete this information at car return.

Please complete the following information

Location \_\_\_\_\_

Rental agreement no. \_\_\_\_\_

Date \_\_\_\_\_



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